



The Best Service in Battery Storage



 **MADE IN
BRITAIN**®

POWER SAVING SOLUTIONS
HOME OF THE HUSSH POD
EST. 2013

UK & IRELAND NATIONWIDE COVERAGE

Our dedicated engineers and Hussh Pods across the UK ensure your operations run smoothly.

While our proven BESS configurations are highly reliable, our expert service team is always ready to step in when needed. We monitor Hussh Pods remotely, making performance adjustments instantly to minimise downtime.

- No charge for digital technical team calls.
- 80% of technical enquiries solved on the phone
- 24-hour helpline & 4-hour callout time.
- Our field engineers cover the entire UK.
- We upgrade or retrofit your batteries.
- We have availability of spare parts at our build centre.
- We service any Hussh Pod or other BESS unit.
- We commission your Hussh Pod at your site.



ACCESS TO TECHNICAL ASSISTANCE AND YOUR RETURN ON INVESTMENT

All our Hussh Pods are digitally monitored and reported by our in-house technicians.

We want to ensure you are fully informed about your Hussh Pod assets out in the field. We have full remote access to your units, meaning should any technical enquiries arise, we've got your back.

Every business that invests in us will receive reports on how effective their Hussh Pod is on site.

- Running Costs Saved
- CO₂ Emissions Saved
- Reduction in Run-Hours
- Generator Hours Saved
- Hussh Pod Usage
- Reductions in Diesel Usage



ASSURING TRUSTED BATTERY SOLUTIONS

All Hussh Pods are compliant with our mandatory 216-point Factory Acceptance Test (FAT).

- Manual Buttons - 11-point check
- Input Changes – 20-point check
- Output Changes – 6-point check
- Calendar - 10-point check
- Run Modes - 41-point check
- Communications - 12-point check

- Telemetry - 7-point check
- PSS Settings - 11-point check
- Hussh Pod Stats - 46-point check
- Alarms - 49-point check
- Other - 3-point check



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FACTORY ACCEPTANCE SEAL OF APPROVAL

All Battery Energy Storage Systems (BESS) are compliant with our mandatory 216-point Factory Acceptance Test (FAT).

Manual Buttons - 11-point check	Telemetry - 7-point check
Input Changes – 20-point check	PSS Settings - 11-point check
Output Changes – 6-point check	Hussh Pod Stats - 46-point check
Calendar - 10-point check	Alarms - 49-point check
Run Modes - 41-point check	Other - 3-point check
Communications - 12-point check	

EU CoC in accordance with EN 15017050-1 :2010
Standard *5-year Warranty Certificate

Certified by
T.Cummins
Tom Cummins
Chief Operations Officer

Date
16/09/25


FAT SERVICE


MADE IN BRITAIN

*Warranties are subject to T&Cs. 10,15 & 20 year Warranty available on request


POWER SAVING SOLUTIONS

CUSTOMER VALUE AGREEMENTS, TAILOR-MADE FOR YOU.

What is a CVA?

A CVA (Customer Value Agreement) is a tailored support package that ensures your Hussh Pod Battery Energy Storage System performs at its best throughout its lifetime. With a CVA, you get peace of mind knowing that your system is proactively monitored, regularly maintained, and backed by guaranteed response times.

CUSTOMISE
YOUR
SERVICING
AGREEMENT



HASSLE
FREE
MAINTENANCE



EQUIPMENT
PROTECTION
PLANS





COMPREHENSIVE KNOWLEDGE TRAINING FOR YOUR TEAMS

We know what it's like when you purchase something new that you may be unfamiliar with. How does it function? How do I turn it on? How do I make it work for me?

Our field engineers can train your site management team on location, on our website or through our Hussh Hub Academy training days, meaning you're fully informed and always 'in the know'.



**VIEW OUR HUSSH POD
HELP PAGE**



LESS HASSLE, MORE VERSATILITY, BETTER REWARDS

*Keep your Hussh Pods in your depot as
consignment stock**

We want the process of getting your Hussh Pod on site to be as simple as possible. If you have a depot to store your Hussh Pod, we can deliver it straight to you, meaning when you need your Hussh Pod to go out on site, especially in urgent situations, you won't need to wait for us to deliver it.

*Minimum number of Hussh Pods transported required

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